



CONTACTS:

EMNS: Kurt Nusbaum
866 970-7777
kurt.nusbaum@emns.com

Goodyear: Dave Russ
330 796-2572
dwruss@goodyear.com

Five-year Contract Announced Between EMNS & Goodyear For Supplier Quality Management Service

LISLE, Ill. and AKRON, Ohio, March 18, 2002 – A five-year contract renewal between EMNS, a provider of a supplier quality management service, and The Goodyear Tire & Rubber Company has been announced.

Goodyear uses EMNS's GSQA (Global Supplier Quality Assurance) service at 80 of its global manufacturing facilities. GSQA provides quality assurance, purchasing and production personnel with real-time supplier material quality data from its 1,600+ worldwide direct material suppliers.

GSQA collects, stores and analyzes supplier-entered quality data associated with each direct material shipment Goodyear receives from its direct material suppliers. GSQA supports Goodyear's lean manufacturing and quality initiatives by providing strategic supplier quality performance to its plants, engineering, corporate quality and purchasing organizations.

"Goodyear, a major factor in the automotive supply chain, pays close attention to industry quality assurance standards," said James Whiteley, Goodyear's vice president for global product and process quality. "GSQA helps simplify our compliance efforts and improve product quality and supplier performance."



GSQA eliminates the challenges manufacturers face in collecting, storing and analyzing supplier quality data. GSQA provides real time strategic data about supplier direct material quality, non-conformance history, and audit status that can be leveraged by a manufacturer's quality, purchasing, plant, and engineering organizations to reduce costs and improve efficiency.

"We are thrilled to extend our relationship with Goodyear," says Bill Benda, President of EMNS. "Goodyear's association with GSQA is part of its commitment to provide the highest quality products in the market."

GSQA was recently made commercial available; it has been in use at Goodyear for more than five years. Sold as a subscription service, GSQA is priced on a per-shipment basis, making it an affordable solution for both small and large manufacturers. GSQA requires little or no systems integration and can be fully implemented in as little as 30 days.

About Goodyear

Goodyear is the world's largest tire company (NYSE: GT). Headquartered in Akron, Ohio, the company manufactures tires, engineered rubber products and chemicals in more than 90 facilities in 28 countries. It has marketing operations in almost every country around the world. Goodyear employs about 96,000 people worldwide. Goodyear's website is www.goodyear.com.

About EMNS, Inc.

EMNS, Inc. is a Supplier Quality Management (SQM) service provider for the manufacturing industry. EMNS's GSQA provides real time strategic data about supplier direct material quality, non-conformance history, and audit status that can be leveraged by a manufacturer's, quality, purchasing, operations and engineering organizations to reduce costs and improve efficiency. For more information, please visit www.gsqa.com.